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1. General terms and conditions

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern PW Gaming Ltd.'s relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'PW Gaming Ltd.' or 'us' or 'we' refers to the owner of the website whose registered office is Unit 15B Jon Davey Drive, Treleigh Industrial Estate, Redruth Cornwall, TR16 4AX. Our company registration number is 7028277. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

GAMEHOSTING.CO.UK

PW Gaming Limited, Unit 15B, Treleigh Indst Est, Redruth, Cornwall, TR16 4AX.

2. Game server terms and conditions

It is your responsibility to maintain a backup of your game server. We accept no responsibility in the event of hardware failure or other reason for loss in files and/or data.

3. Dedicated server, co-location and VPS terms and conditions

It is your responsibility to maintain a backup of your dedicated server. We accept no responsibility in the event of hardware failure or other reason for loss in files and/or data.

All software used on your dedicated server must contain a valid license. Any use of illegal software will result in immediate cancellation of your service without refund.

All servers come with a default user account called "Administrator" this account is for PW Gaming Ltd. use only. The account is to allow us to log in to the server for maintenance and any other checks. Any attempt to change the password or delete the account will result in your server being disabled.

4. Website hosting terms and conditions

It is your responsibility to maintain a backup of your website. We accept no responsibility in the event of hardware failure or other reason for loss in files and/or data.

Any hosting of copyrighted material is strictly forbidden.

5. Offers terms and conditions

Offers are subject to availability, you will receive the terms of the offer for the duration of your rental unless otherwise specified. We reserve the right to cancel any offer without notice.

6. Downtime and outages

While we take every precaution to limit downtime and other outages some such as hardware failures and network maintenance will be unavoidable. If downtime occurs as a result of a hardware failure we will compensate you in terms of time lost e.g. if your server is unavailable for 2 days we will add 2 days on to your invoice date.

7. Fair usage policy

While all costs are carefully tested and determined prior to game releases we have the right to limit your service should you be in breach of fair usage such as using excessive system resources and causing a detrimental effect on other users. In the event of this occurring you will be notified of any changes we make.

8. Payment

Payment is due upon ordering, services will be created once payment is received. Most webhosting and game hosting orders are processed automatically however if there is a problem with automatic setup the order will be processed manually.

Invoices for services are created 7 days before the due date, payment is required by the due date and if no payment is received we have the right to cancel the service immediately including removal of all files.

PayPal subscriptions are the responsibility of the service owner. We have no ability to take money from anyone or change anyone's subscription. If your server changes or you cancel the server it is your responsibility to cancel the PayPal subscription. If a PayPal payment is made accidentally please contact us and we will refund it, we do not monitor payments and so they will not be refunded unless we are contacted.

PayPal disputes will be dealt with via PayPal and will be handled on an individual basis, we advise you to contact us if you have a problem or want a refund rather than opening a dispute directly through PayPal.

If PayPal hold funds for any reason the service in question will be suspended immediately until we receive more information from PayPal. If the PayPal investigation regarding the held funds results in PW Gaming Ltd. refunding the payment then the service will be terminated immediately and your account with us will be closed.

7.1 Pre-order

Payment is due on ordering for pre-order unless otherwise specified, pre-ordering reserves a server space once the game is released. Services will be created on the game release date as specified on the game page or earlier if the developer permits. You will only be charged from the release date for the game regardless of if the server is created earlier. You may cancel a pre-order and receive a full refund up until the game release date.

9. Cancellation

Cancellations can be submitted via the billing system to end immediately or at the end of the current billing period. By submitting a cancellation request the service will be deleted upon the renewal date. Once a cancellation is completed it cannot be reversed.

If a cancellation request is not submitted and the server is overdue on payment we reserve the right to cancel the server immediately.

10. Affiliate scheme

The affiliate scheme is reserved for customers who have active services with us. Withdrawal requests from non-customers are at the discretion of PW-Gaming Ltd.

11. Website disclaimer

The information contained in this website is for general information purposes only. The information is provided by PW Gaming Ltd. and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

Through this website you are able to link to other websites which are not under the control of PW Gaming Ltd.. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, PW Gaming Ltd. takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

12. Privacy policy

This privacy policy sets out how PW Gaming Ltd. uses and protects any information that you give PW Gaming Ltd. when you use this website.

PW Gaming Ltd. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

PW Gaming Ltd. may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/01/2011.

What we collect

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

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How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.